

Highway Infrastructure Asset Management Policy 2015 to 2017



Working in partnership



Policy - October 2015



CAPITA



Balfour Beatty

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Southampton HIAM Policy 2015 to 2017 - v1.0 October 2015 (Draft for Approval)



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Southampton – City of opportunity where everyone thrives

Our city wide vision: prosperity for all.

“We want to build on Southampton’s unique sea city location with exceptional transport links, its strong position nationally for economic growth, excellent reputation for teaching and learning, strong business community, good regional specialist hospital, varied retail offer, night time economy, vibrant voluntary and student communities, and rich diversity and cultural mix.”

! Our highway infrastructure priorities

The role of Southampton’s highway infrastructure in creating a city of growth and opportunity where everyone thrives is important, and the council has agreed these priorities which explain how we will support its delivery.

	Prevention and early intervention	Services for all	City pride	A Sustainable Council
Focus	<ul style="list-style-type: none"> • Create safer highway infrastructure • Deliver right first time services and solutions • Stable investment for required service levels • Quality and reliable repairs and solutions 	<ul style="list-style-type: none"> • Services that reflect community need • Understand customer demands • Enabling Network Use • Support accessibility and mobility for all 	<ul style="list-style-type: none"> • Create quality places to live, work and relax • Enhance street scene • Improve neighbourhoods • Provide infrastructure to support investment 	<ul style="list-style-type: none"> • Maintain Highway Infrastructure value • Promote innovation & continual improvement • Collaborate to unlock key infrastructure • Reduce revenue costs
Outcomes	<ul style="list-style-type: none"> • Reduced accidents • Prompt repairs to defects • Improving overall condition of highways • Defined levels of service 	<ul style="list-style-type: none"> • Identified community priorities • Agile to respond • Customers well informed • Accessible highway network 	<ul style="list-style-type: none"> • Desirable locations • Well cared for areas • Well maintained highway infrastructure • Increased external investment 	<ul style="list-style-type: none"> • Maximise the return on our spend • Reduced maintenance demand • Capital investment based on “whole life” • Integrated service delivery
Measures	<ul style="list-style-type: none"> • Injury claims data • Response times • Road condition index • Number of defects repaired 	<ul style="list-style-type: none"> • People Panel engagement • Journey time reliability • Walking and cycling • Enquiry and complaint levels 	<ul style="list-style-type: none"> • Quality designs • Opinion survey data • Visitor numbers • New businesses starting 	<ul style="list-style-type: none"> • Integrated Forward Works and Annual Programmes • Funding & investment levels • Annual depreciation indexes (WGA)



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Our highway infrastructure themes

These themes are specific to highway infrastructure service delivery and provide the focus for Southampton's strategic service partnerships in the short, medium and longer term.

Improved knowledge of the highway infrastructure asset

- Collaborate and share information, insight and knowledge
- Facilitate communications with stakeholders and customers
- Enable effective and informed decisions including the management of risk

Well managed infrastructure services

- Provide capacity, resources, capabilities and skills to deliver the service
- Deliver efficient, sustainable and effective infrastructure services
- Deliver services to ensure a safe, attractive and accessible network

Informed customers and stakeholders

- Maintain and improve customer focus
- Increase service performance levels and customer satisfaction
- Deliver the highest standard of customer care, maintaining best value

Enable Network Use

- Active stewardship and operation of the highway infrastructure asset
- Support and enable reliable journey times
- Responsive to the needs of all user groups



Our highway infrastructure partners

Southampton City Council has a strategic partnering approach with a number of embedded contract partnerships to deliver flexibility across the scope of operational services with:

Capita - Strategic Services Partnership (including Customer Services, IT, Procurement, Structures)
Commenced October 2007. Extended a further 5 years to September 2022

Balfour Beatty Living Places – Highways Service Partnership
Commenced October 2010 for 10 years with option of a five year extension.

Balfour Beatty Living Places – Citywatch CCTV and Intelligent Transport Systems Partnership
Commenced 2012 for 10 years

SSE Enterprise Lighting - South Coast Street Lighting Partnership (Private Finance Initiative)
Commenced April 2010 for 25 years

We also work at a sub-regional level through the Partnership for Urban South Hampshire (PUSH) and the Solent Local Enterprise Partnership (Solent LEP).

Besides the PUSH and Solent LEP partnerships, Southampton Connect brings together the private, public and community and voluntary sectors to work together in tackling the key city challenges facing Southampton and improving the quality of life for all those who live, work and visit the city.

Southampton's Highway Infrastructure partners will work closely with Southampton Connect and the key city partnerships to deliver the vision



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